Job Title	
Gate Attendant	
Hourly Pay Range	Time-base
\$15.50 - \$17.00	119-day Part-time, Seasonal, Temporary

## Job Overview

This position monitors and controls the access control gates of the facility with constant awareness of surroundings and provides support to the Public Safety Department.

## Duties and Responsibilities include, but are not limited, to the following:

- •Controls entrances/exits and prevents admittance of unauthorized individuals at the various access gates. •Greets, directs, and assists individuals using excellent customer service skills.
- •Checks to ensure those entering the grounds have proper credentials and/or parking pass.
- •Maintains good visibility around the access gate checking for possible unusual activity.
- •Maintains a good understanding of the overall layout of the facility and able to give clear directions to guests. •Maintains a working knowledge of all emergency policies, procedures, and regulations and is able to direct First Responders to the various alarms, incidents, and emergency situations.
- •Maintains accurate notes of those authorized guests who will be arriving to the facility.
- •Writes and submits complete, accurate, and informative reports.
- •Ensures tasks and responsibilities are completed and covered and commits to long hours of work when necessary.
- •Provides information to Public Safety team by communicating effectively via hand-held radio, telephone, e-mail, etc.
- •Performs other related duties as assigned or requested when needed.

## Qualifications

- Excellent customer service skills.
- •Excellent communication skills (both verbal and written).
- •Good judgement and professionalism.
- •Must possess a valid driver's license (if required to drive a State of CA vehicle).

## **Working Conditions**

- Maintains a fixed-post position.
- •Involves minimal exposure to hazards or physical risk (dust, sun) that require following safety precautions. •Sees, hears, smells, and stays alert of his/her surroundings.
- •Uses minimal security equipment items to include two-way radio, phone, computer, etc ...
- •Works a flexible schedule including nights, weekends, and holidays (when necessary).